

# ANGLIAN WATER BODDINGTON COMMUNITY UPDATE AUGUST 2017



## BURST WATER PIPE NEAR ASTON LE WALLS

We are very sorry for the disruption caused by the closure of Banbury Road, near Aston le Walls.

Last week, we were alerted to a burst water pipe in Aston le Walls which serves Upper and Lower Boddington.

Our teams arrived on site and located the burst section of pipe underneath a local stream. To get customers back on water, four overland water pipes have been set up to divert water around the damaged section of water main. Due to the location of the burst, these pipes have had to be positioned over the narrow bridge on Banbury Road.

In order to keep our engineers and our customers safe, the road will remain closed with barriers in place. We are sorry for any inconvenience this may cause. A diversion route will be in place throughout the duration of the road closure.

## WHAT'S NEXT?

The overland pipes are only a temporary fix so that customers can run their taps, drink their tap water and flush their toilets as normal. In order to get the water supply back to normal as quickly as possible, Anglian Water engineers will start working to lay a brand new 150 metre long water pipe.

Engineers will begin on Friday, August 18 and will be working extended hours wherever possible to get the job done and minimise disruption. We expect the work to take a maximum of two weeks to complete.

Whilst the temporary overland pipes are in place, our local network team will be in the area throughout the duration of the repair. This is nothing to worry about and is completely normal. Anglian Water engineers may ask to take water samples from your kitchen tap.

If you are concerned about letting an Anglian Water employee into your house, follow these simple steps to verify they are a genuine employee:

- A genuine Anglian Water member of staff will always carry an ID card. They are happy to hand this to you. You can verify their identity by calling 0800 145 145. Our call centre team will be able to describe the person to you and confirm they are a genuine employee.
- Most Anglian Water staff will arrive in Anglian Water branded vans.
- If you are unsure of a person's identity alert the police.
- Anglian Water staff would never force their way into someone's home.

